

## **GLOBAL HEALTH LIMITED**

Dedicated to Life

## INVESTOR PRESENTATION Q3 FY 2023









## Disclaimer

This presentation, apart from historical information, contains some "forward-looking statements" including those describing the Company's strategies, strategic direction, objectives, future prospects, estimates etc. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by these statements. These factors include, but are not limited to general market conditions, macro-economic, movements in currency exchange and interest rates, the ability to attract and retain high quality human resource, competitive pressures, technological developments, governmental and regulatory trends, legislative developments, and other key factors beyond the control of the Company.

These forward looking statements are based on information currently available to us, and we assume no obligation to revise these statements as circumstances change. The Company may alter, modify or otherwise change in any manner the content of Presentation/Press Release, without obligation to notify any person of such revision or changes.

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# O1Medanta's Founding Principles,Journey and Purpose

## Medanta was founded to bring a new type of healthcare to India...

... the human side of healthcare

Healthcare is never only about science. It is also about the art of medicine – the human connection, putting the patient first, collaboration, the personal acts of empathy and the values that guide our decision making.

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At Medanta we have built an institution to match the highest benchmarks of excellence globally. We have created an ecosystem of excellence that encompasses world-leading clinicians, state-of-the-art equipment, best-in-class infrastructure, and a strong emphasis on research and innovation.

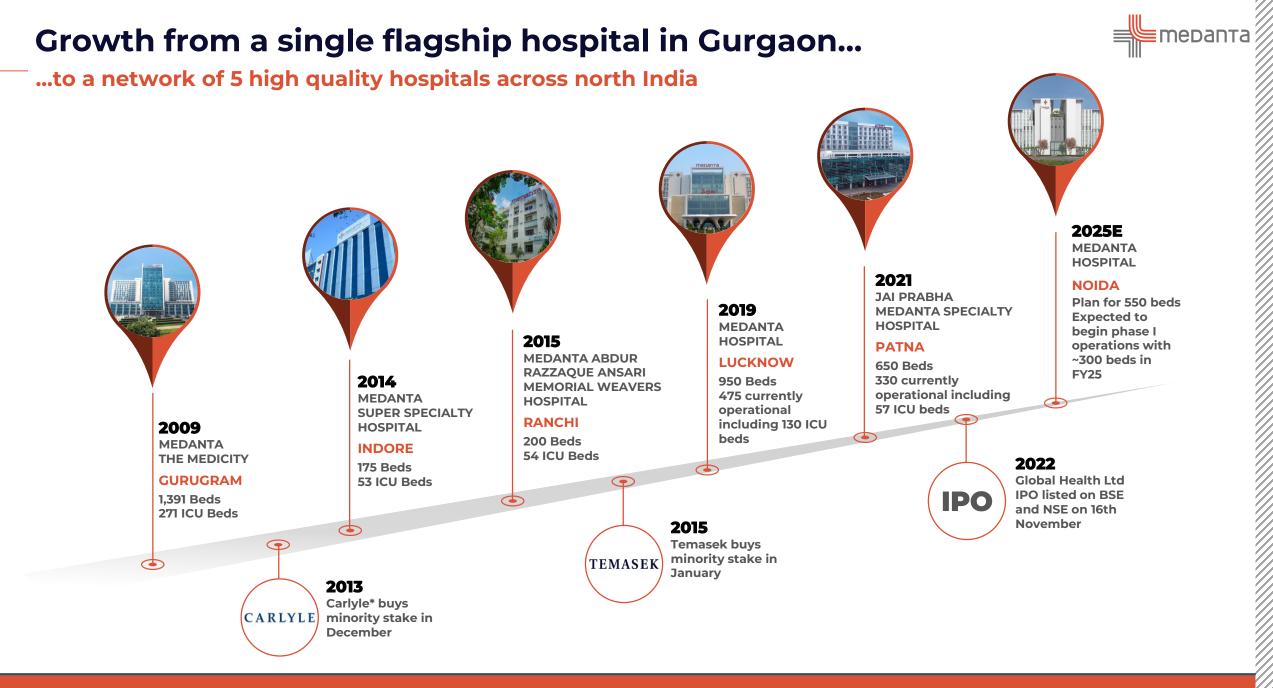
Medanta's patient-first approach allows teams of super-specialist doctors to collaborate seamlessly and arrive at the best-possible treatment customized for each patient in line with our guiding philosophy 'Har Ek Jaan Anmol', meaning 'Every Life is Invaluable'





Dr. Naresh Trehan CMD & Chief Cardiac Surgeon, Medanta

medanta



## One of the largest private hospital chains in North and East India

# Infrastructure and technology

Built to deliver the most complex care

Network of **5** multispeciality hospitals

1 under construction hospital

6 clinics across 4 cities

Over **2,571**\* beds expanding to **3,500+** by FY2025E

69 operation theatres 550+ ICU beds

Facilities for **30+** medical specialties

**4.7 million sq. ft.** of built-up area with additional land for expansion

## **High quality clinical talent** Full time doctors; team based care

**1.440+** doctors\*

**5,320+** nurses and paramedics\*

9,100+ full-time and retainer employees\*

### **Patients treated**

Seen as the 'last stop' in healthcare

2 million+ patients treated annually

1,00,000+ procedures annually

Patients treated from over **130** countries

# Awards and accreditations

National and international recognition

Medanta - The Medicity, Gurgaon rated **Best Private Hospital in India 2020, 2021, 2022** by Newsweek

Medanta Gurgaon **reaccredited 4 times with JCI**; Gurgaon, Lucknow, Indore, Ranchi are **NABH accredited** 



## Global Health Limited successful listing on November 16, 2022



18 DIIs, 16 FIIs participated in the anchor book



- Largest hospital IPO in India
- QIB portion was oversubscribed 28.64 times
- Marquee institutional investors such as: Government of Singapore (GIC), Nomura, Polar Capital, UBS; Sovereign Wealth Funds likes of Norges, OTPP, Novo Holdings
- Leading domestic Mutual Funds participated in the IPO: SBI, ICICI, HDFC, Nippon, Aditya Birla, Kotak



Pankaj Sahni Group CEO & Director "In our new avatar as a listed company, we would like to reiterate our commitment to Medanta's core values; that is, to always put our patients first, to practice the highest quality of medicine with the highest integrity and to remain a doctor-led and doctor driven institution. We welcome the incoming shareholders to the Medanta family. We do not take the trust you have reposed in us lightly, and we value you as partners in this onward journey."

## **Our Mission and Values**

Embracing a new era and redefining our purpose

## Core Values

## MISSION

Our mission is to deliver world class, patient centric, integrated and affordable healthcare through a dynamic institution that focuses on the development of people and knowledge A CO

Leadership and quality: Commit to delivering excellence in everything we do through exemplary action and behaviour

Patient centric care: Foster a culture where every one of us is

committed to care for patients and their caregivers



**Integrity and courage:** Maintain the highest ethical standards by putting the patient first and demonstrating the courage to do what is right



**Collaboration, learning and innovation:** Promote teamwork and collaboration, welcome change and creativity, encourage innovation

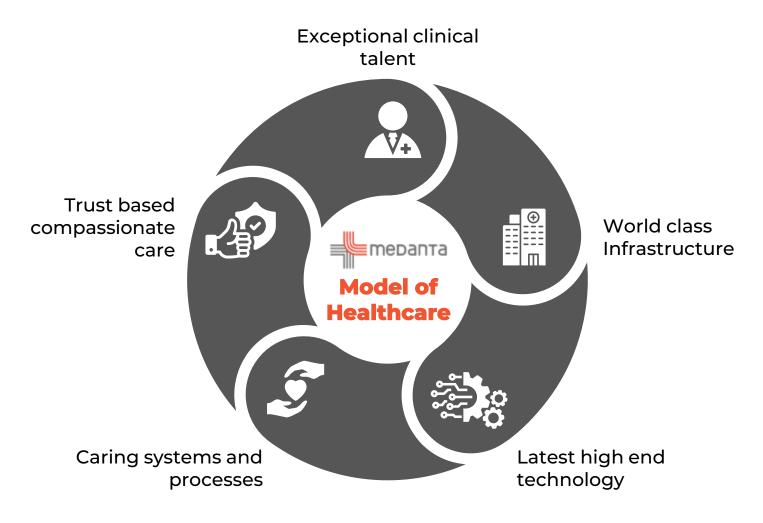
## 02

## **The Medanta Model of Healthcare**

Delivering the highest quality of medicine with care and compassion

## The Medanta Model of Healthcare

#### Delivering the highest quality of medicine with care and compassion



## What it means for patients and caregivers?

- Super specialized doctors provide the highest quality of care through a team based integrated approach
- A safe and friendly healing environment with a patient-centric design in all clinical areas and public spaces
- Availability of the most advanced, innovative equipment and technology to enable the most complex diagnostics and treatment
- Doctors who take ownership and personal responsibility
- Respect-based processes for patients and their families

## Exceptional clinical talent delivering the highest end of care



#### World leading clinicians deliver multispecialty integrated care through a doctor led model

- 1
- Clinical team includes recipients of **Padma Bhushan**, **Padma Shri, and BC Roy awards,** in addition to other accolades
- 2
- Senior doctors trained in **leading medical institutions** mentored in the **Medanta way**
- 3
- Departmental concept enables **sub-specialisation**, and ensures a **combined team-based approach** to care
- Autonomy given to each department head to focus on the medicine and to drive clinical excellence

5 Almost all doctors work full-time and exclusively at Medanta's hospitals



Each specialty operates on a **joint rewards system** to promote a team based approach to care delivery



Culture of collaboration, cooperation and teamwork with **multispecialty care integration** 



**30+ medical specialties** led by specialist teams of doctors with an **aim to deliver the best medicine** 



## Infrastructure designed to create a safe and efficient environment



World class infrastructure that creates the best possible space for healing



SPACES DESIGNED TO OPTIMIZE CLINICAL FLOWS



- High proportion of OTs and ICUs; given the orientation towards higher end, complex clinical work
- High focus on infection control practices; dedicated Air Handling Units (AHUs) for each OT, ICU and ward
- Strong focus on patient safety (including fire safety) with JCI compliant infrastructure
- Co-horting of patient's with the same disease profile on one floor to give a 'hospital within a hospital' feel for each specialty
- Spaces designed to optimize ease of clinical flows with high square foot to bed ratios and wide corridors
- Natural light in every patient space including ICUs; to help align patients time cycles to natural cycles of the sun
- Modular design across all units; to enable easy movement as per occupancy and specialty needs



PATIENT CENTRIC DESIGN FOCUSED ON QUALITY AND SAFETY



## High standard of care enabled by the latest sophisticated technology medanta

#### Providing the latest tools to enable our doctors to deliver the greatest care

#### Artis-Zeego Endovascular Surgical Cath Lab

Enables cardiologists and surgeons to work together on **complex procedures** such as aortic dissections



#### Da Vinci Robotic System

Enables surgeons to perform **delicate and complex minimally invasive surgeries** 



#### **Biplane Cath Lab**

Used for **highly** advanced cranial procedures



#### Cyberknife VSI Robotic Radiosurgery System

Non-invasive alternative to surgery for the treatment of both cancerous and noncancerous tumours



#### Femto Laser Cataract Suite

Developed to assist in cataract refractive procedures with optimal results



#### **Brain SUITE**

State of the art neurosurgery operating theater which includes an MRI inside the OT



#### 384-Slice CT

Advanced AI based CT scanner for highly accurate CT procedures and better evaluation of complex heart related diseases



#### 3-Tesla MRI

Higher clarity imaging and field strength provides improved perfusion imaging, myocardial tagging and MR angiography



#### Lokomat

Allows physiotherapist to provide **robotic rehabilitation**, personalized neurological rehabilitation program for the patients



## Innovative digital solutions to enhance care access and quality





#### **EMR/EHR APP**

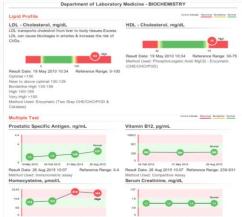
Developed a customised mobile clinical information, decisionsupport and workflow management solution to optimise care delivery

#### Patient App

**E-CLINIC APP** Developed a I the Manhaelt Trainer patient app that: Tes Ideas • Offers How would you like to consult Or appointment the in Parson scheduling See Motion that mechanism D Interestant and pre-111 DHStee payment

Allows patients	
o access all	3000
medical	
records at one	

place



#### **Remote monitoring**



#### TELEMEDICINE

Allows us to reach patients in remote areas in the country and across the world



#### **IN-HOME ECG TESTING**

Partnership with AliveCor Kardia, the world's only FDA-cleared 6-lead ECG for remote monitoring

#### AI/ Predictive analytics



#### DOCBOX

Partnered with Docbox, a US based company co-sponsored by the US Department of Defence to develop next-gen cardiac critical care monitoring equipment

Product is being designed and prototyped with our clinicians

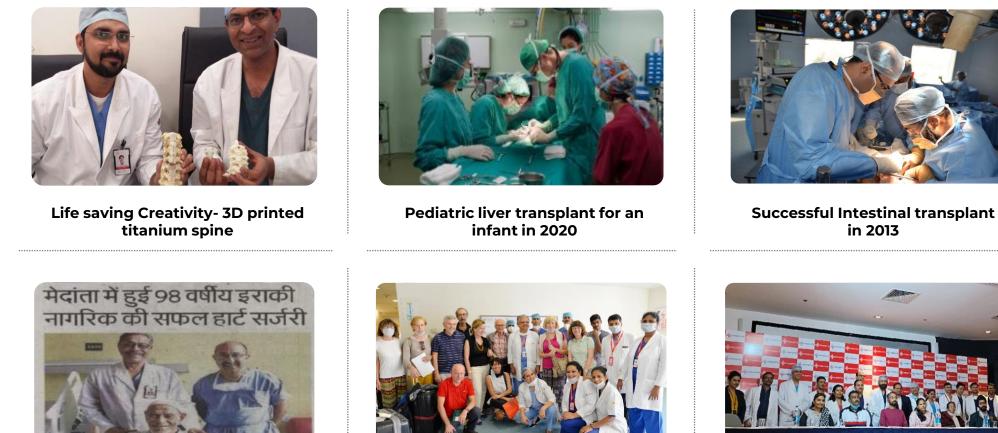


#### **CLINICAL DECISION SUPPORT**

Partnered with Qure.ai for AI based imaging decision support

## Over the last decade Medanta has become a beacon of clinical brilliance

Renowned as the first-movers and the last-stop in Indian healthcare



CABG on oldest patient: 98 year old Iraqi undergoes bypass surgery

14 Italians with Coronavirus shifted to Medanta Gurgaon (among the first Covid patients in India)

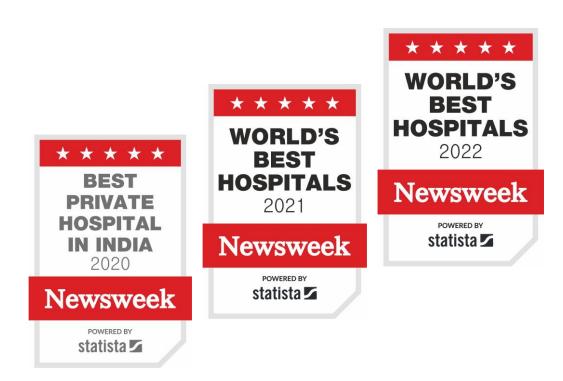
India's first three-way swap liver transplant at Medanta saves three lives



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## Medanta: Recognised for its clinical excellence both in India and globally

Best Private Hospital in India three years in a row



- Newsweek ranking as the **Best Private Hospital in** India three years in a row: 2020, 2021 and 2022
- Only Indian private hospital to be featured in the Top 200 hospitals of the world, 2021 and 2022



Amrit Ratna Samman by News 18 on India's 75th Independence Day



All India Critical Care Hospital Ranking Survey 2022 by Times Health Survey

#### National and International Quality Accreditations







## Medanta Today

03

Leading tertiary and quaternary service provider in India

# From our flagship Medicity campus in Gurgaon, we have grown to over ~2,500 beds across 5 cities

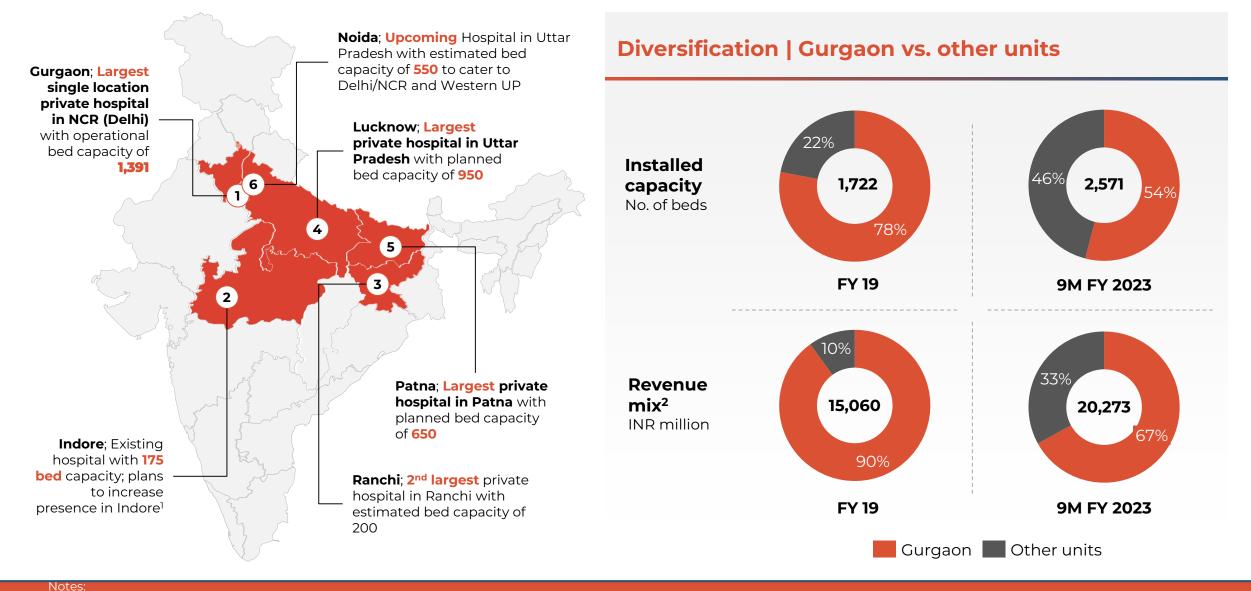
Largest private hospital beds in operation under one roof in Delhi (NCR), Uttar Pradesh and Bihar



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## **Diversified group of hospitals across 5 States**

Over 400 million people live in the States with Medanta facilities



#### I. Refer slide #40

2. As per internal estimates (unaudited)

## **Experienced senior management team across units**





Dr. Naresh Trehan Chairman and Managing Director



Pankaj Sahni Group CEO & Director



Sanjeev Kumar Group CFO



Sumanta Ray Chief Marketing and Growth Officer



**Bhuvander Kaul Chief Procurement** Officer



Dr Sandeep Sawhney SVP Strategy & Planning



**Rajiv Sikka Chief Information** Officer



Manoj Gupta SVP and Head HR



**Richa Singh** General Counsel



**Rahul Ranjan Company Secretary** 



Ambili Vijayaraghavan Hospital Director, Gurgaon





Dr. Ravi Shankar Medical Director, Patna



Dr. Sandeep Srivastava Medical Director, Indore



Vishvajeet Kumar Hospital Director, Ranchi

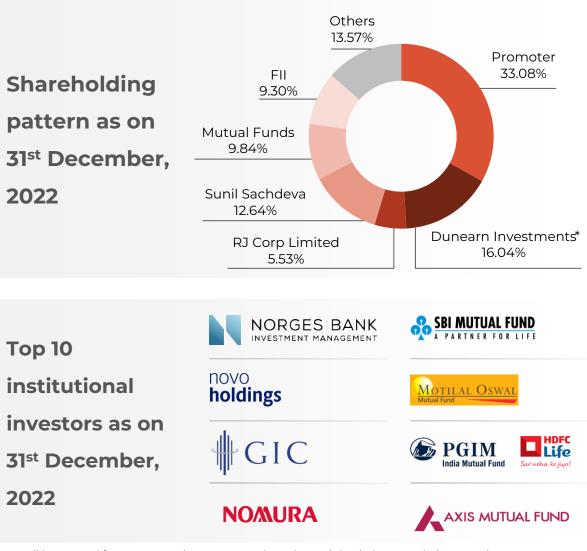
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## **Eminent Board of Directors**

#### Marquee domestic and foreign institutions as major shareholders

#### FII Shareholding 9.30% pattern as on Mutual Funds **Dr. Naresh Trehan** 9.84% Chairman and Managing Director 31<sup>st</sup> December, 2022 Sunil Sachdeva 12.64% Venkatesh Ratnasami Sunil Sachdeva 5.53% Non-Executive Non-Executive Nominee Director Director **Top 10** novo Ms. Praveen Mahajan **Vikram Singh Mehta** institutional holdings Independent Director Independent Director investors as on GIC 31<sup>st</sup> December. 2022 **Ravi Gupta NO/MURA** Independent Director Note: All logos used for representation purpose only and copyrights belongs to their respective owners





**Board of Directors** 





**Ravi Kant Jaipuria** Non-Executive Nominee Director



Hari Shanker Bhartia

Independent Director



**Rajan Bharti Mittal** 

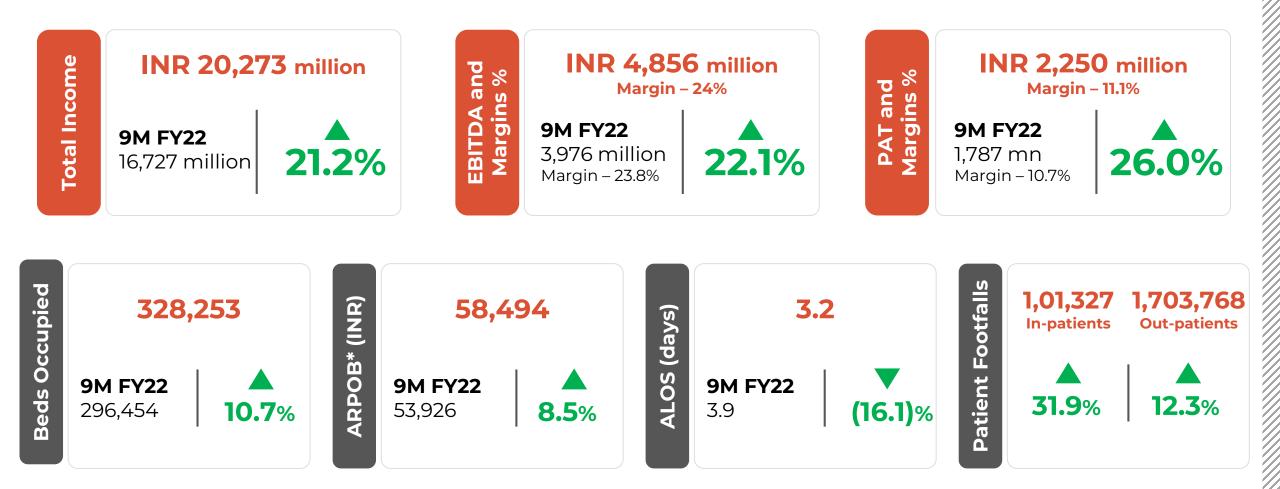
Independent Director

## **9M FY2023 Performance Update**

**Continue to deliver strong financial performance** 

## 9M FY2023 performance summary

Consistently delivering strong growth with improved profitability



## 9M FY2023 performance summary

#### Consistently delivering strong growth with improved profitability

- Consolidated Total Income of INR 20,273 million, grew by 21.2% y-o-y. The growth was driven by combination of factors such as higher inpatient volumes, increase in bed occupied days, and change in specialty and payor mix
- EBITDA was INR 4,856 million, growth of 22.1% y-o-y. EBITDA margins remained strong at 24.0%
- Profit After Tax was INR 2,250 million, growth of 26.0%. PAT margins improved slightly by 40 bps to 11.1%
- During the period, 167 new beds were added, including 65 beds at Lucknow and 102 beds at Patna hospital
- Average bed occupied increased by 10.7%, representing an occupancy of 59% on increased bed capacity
- ARPOB grew by 8.5% to 58,494 in 9M FY23 driven by increased contribution from higher complexity specialties. In-patients count increased by 31.9%; Out-patients count increased by 12.3% in 9M FY2023
- Developing hospitals revenue share increased from 18% in 9M FY22 to 27% in 9M FY23 amounting to INR 5,401 million. Developing hospital EBITDA share increased from 17% in 9M FY22 to 32% in 9M FY23 amounting to INR 1,534 million
- During the period, International Patients Revenue increased by 83% to INR 1,197 million, driven by increased volume in international patient admissions
- In house OPD Pharmacy business continues to register strong growth. Revenue increased by 58% from INR 396 million in 9M FY22 to INR 625 million in 9M FY23

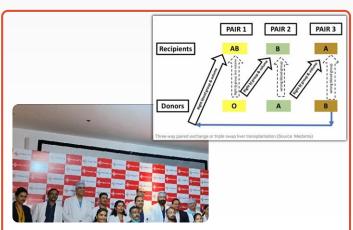
## Significant clinical accomplishments in 9 months

#### Continuing the legacy of clinical excellence

- The Medanta Liver Transplant Team successfully performed the country's **first three-way liver transplant swap**, or paired exchange, in which three patients suffering from terminal liver disease simultaneously received life-saving liver transplants.
- Medanta Gurgaon started Lung transplant program; and completed 3 transplants till date
- In an emergency procedure, Medanta doctors saved the life of a 3-year-old girl suffering from acute liver failure due to viral hepatitis **the youngest ever in Uttar Pradesh to undergo a liver transplant surgery**
- Complemented by first of its kind Level-3 Neonatal Intensive Care Unit in the state of Uttar Pradesh, Medanta Lucknow launches Mother & Child Services in April '22
- Medanta pioneers advanced version of TAVI technique to treat aortic stenosis in patients with small vessels using **Evolut Pro + TAVI technique**
- Medanta Gurugram completed 500 BMT procedures (adult and pediatrics) till August 2022
- Medanta Lucknow completed 100+ Kidney Transplants till August 2022 and 25 Liver transplants in less than one year
- Medanta becomes the first private hospital in North India to launch Drug Resistant Tuberculosis clinic
- Dr. Sudipto Pakrasi had introduced the cutting-edge technology of Robotic Cataract surgeries, completed **4,000 cases of Femto Laser Assisted Cataract surgeries** (FLACS), **highest by a single surgeon in India**



First lung transplant at Medanta: patient underwent a double lung transplant

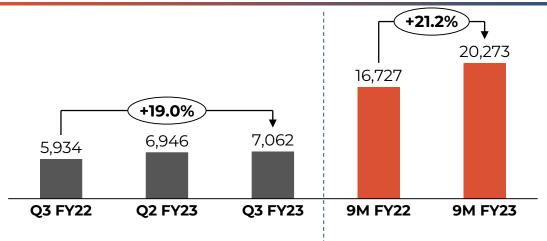


India's first three-way swap liver transplant saves three lives

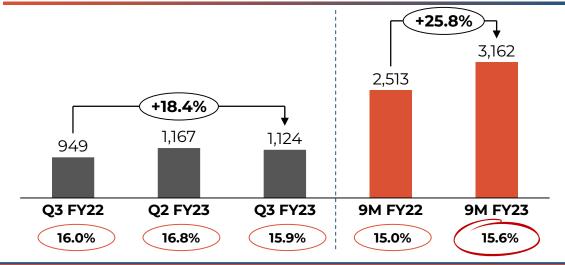
## Key operating metrics: Revenue and profitability

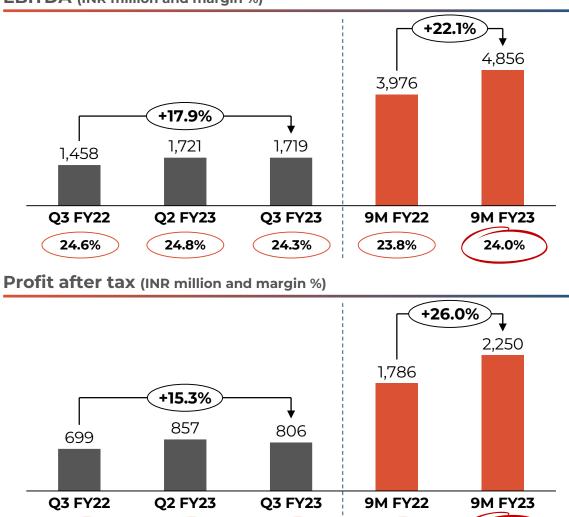
#### **Robust growth across all major metrics**

Total Income (INR million)



#### Profit before tax (INR million and margin%)





11.4%

**10.7%** 

#### **EBITDA** (INR million and margin %)

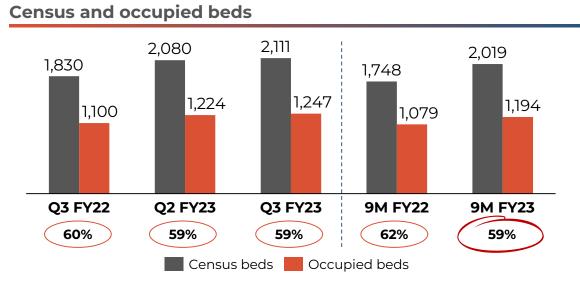
**11.8**%

12.3%

11.1%

## Key operating metrics: Volumes, occupancies, ALOS

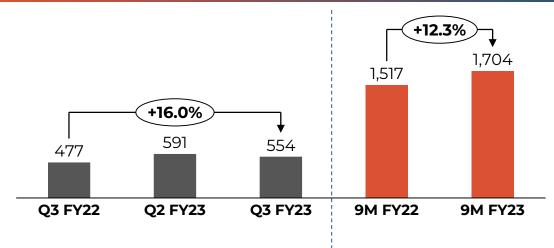
Strong volume growth, increased bed capacity and improvements in ALOS



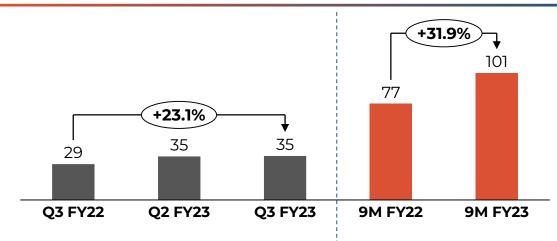
# 3.53 3.24 3.26 3.24 Q3 FY22 Q2 FY23 Q3 FY23 9M FY22 9M FY23

#### ALOS (days)

#### OPD volumes ('000)

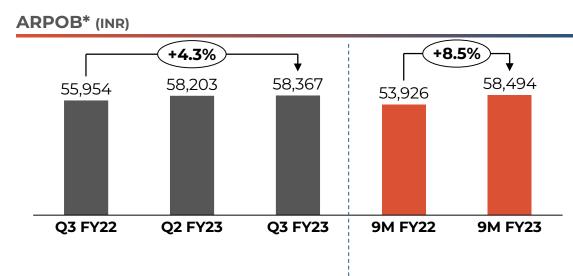


#### IPD volumes ('000)



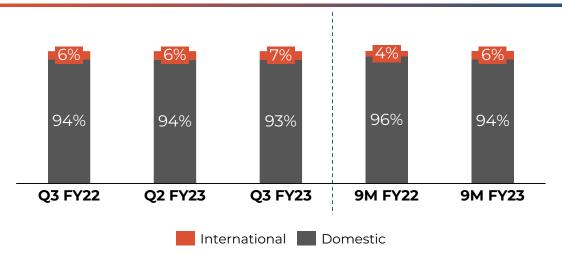
## **Key operating metrics: ARPOB and revenue mix**

**ARPOB growth driven by speciality mix and channel mix improvements** 

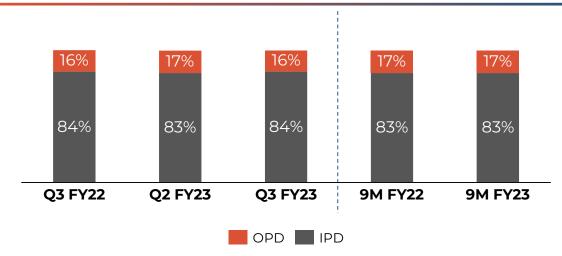


60% 60% 63% 63% 64% 24% 26% 24% 3% 23% 3% 24% 4% 4% 9% //2% 10%/2% 9% //2% 8% //2% 8% //2% **9M FY22** Q3 FY22 **O2 FY23 O3 FY23 9M FY23** 

#### Domestic and international revenue breakdown



#### IPD vs OPD revenue breakdown



Cash 🗾 TPA 📃 CGHS/ ECHS/ Indian Railways 📰 PSU & Corporate 📰 Others

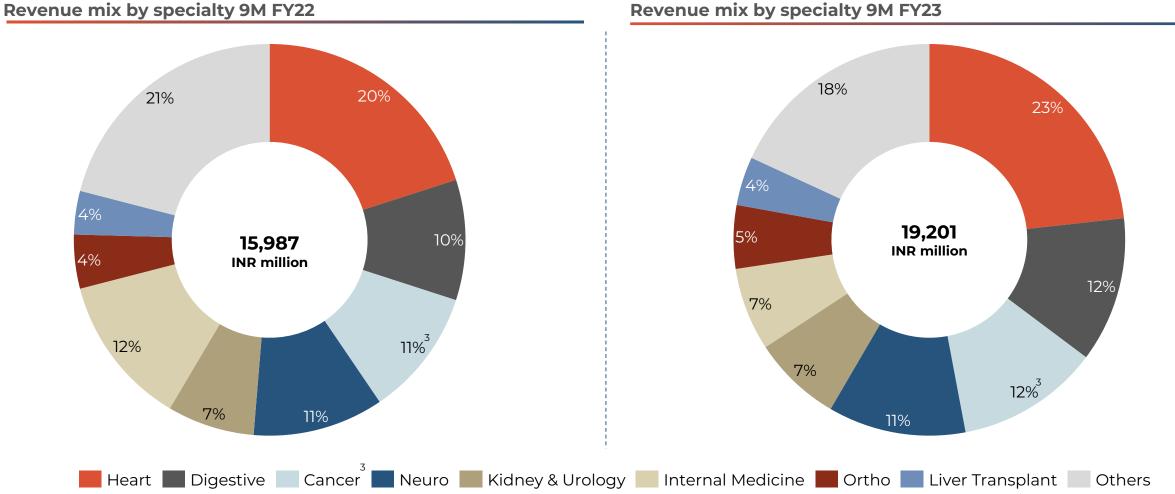
#### IPD Revenue mix by payor category

терапта

3%

## Diverse revenue<sup>1</sup> mix across all complex specialties

Shift away from Internal Medicine as Covid recedes



#### Notes:

- Revenue from healthcare services excludes pharmacy revenue and other income
- 2. Revenue breakdowns are provided as per internal MIS at the Company's consolidated level
- 3. Cancer includes medical oncology, radiation oncology, head & neck surgery, bone marrow transplant and breast surgery



**Revenue mix by specialty 9M FY23** 

## Growth seen in both mature and new hospitals

#### New hospitals continue to show strong success in a very short timeframe

#### Matured hospitals - Over 6 years **Developing hospitals - Less than 6 years Total Income (INR million) EBITDA** (INR million and margin %) **Total Income (INR million) EBITDA** (INR million and margin %) +8.2% +82.0% +131.4% +0.4% 14,901 3,316 3.330 5,401 1.534 13,768 2,967 663 9M FY22 9M FY23 9M FY22 9M FY23 9M FY22 9M FY23 9M FY22 9M FY23 24.1% 22.3% 28.4% 22.3% **Occupied Bed Days Occupied Bed Days ARPOB\* (INR) ARPOB\* (INR)** +78.2% +10.7% -3.6% +2.6% 244,638 59,607 92.349 55,911 235,904 54,498 53,832 51,809 9M FY22 9M FY23 9M FY22 9M FY23 9M FY22 9M FY22 9M FY23 9M FY23 **59%** 51% 60% **63**%

\*ARPOB is calculated on Hospital Revenues excluding Pharmacy and Other Income divided by Occupied bed days

## **Profit and Loss Statement**

	Nine Months			Quarter			
INR million	9M FY22	9M FY23	Y-o-Y Growth %	Q3 FY22	Q2 FY23	Q3 FY23	Y-o-Y Growth %
Revenue from operations	16,462	19,908	20.9%	5,832	6,791	6,943	19.1%
Other income	265	365	38.0%	102	155	119	16.4%
Total income	16,727	20,273	21.2%	5,934	6,946	7,062	19.0%
Cost of materials consumed	4,158	4,605	10.8%	1,429	1,554	1,580	10.6%
Employee benefits expense	5,879	7,175	22.0%	2,091	2,439	2,443	16.8%
Other expenses	2,713	3,637	34.1%	956	1,232	1,321	38.2%
EBITDA	3,976	4,856	22.1%	1,458	1,721	1,719	<b>17.9</b> %
Finance costs	514	574	11.8%	178	182	207	15.9%
Depreciation and amortisation expense	949	1,120	17.9%	331	371	388	17.1%
Profit before tax	2,513	3,162	25.8%	949	1,167	1,124	18.5%
Tax expenses	727	912	25.5%	250	310	318	27.4%
Profit after tax	1,786	2,250	26.0%	699	857	806	15.3%

## **Operational Parameters**

	Nine Months			Quarter			
Key metrics	9M FY22	9M FY23	Y-o-Y Growth %	Q3 FY22	Q2 FY23	Q3 FY23	Y-o-Y Growth %
Total Beds	2,404	2,571	6.9%	2,404	2,569	2,571	6.9%
Census Beds	1,748	2,019	15.5%	1,830	2,080	2,111	15.4%
Occupied Bed Days	296,454	328,253	10.7%	101,041	112,503	114,651	13.5%
Occupancy Rate %	62%	59%	-	60%	59%	59%	-
ARPOB (INR)*	53,926	58,494	8.5%	55,954	58,203	58,367	4.3%
ALOS (days)	3.9	3.2	(16.1)%	3.5	3.2	3.3	(7.8)%
In-Patient Volumes	76,810	101,327	31.9%	28,611	34,762	35,214	23.1%
Out-Patient Volumes	1,516,574	1,703,768	12.3%	477,465	590,633	554,010	16.0%

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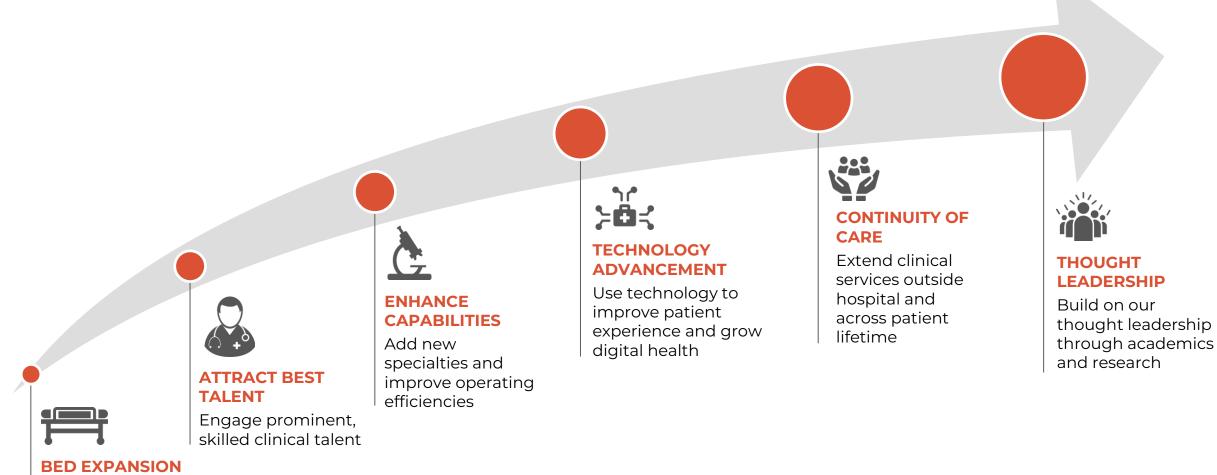
## Medanta Poised to Deliver Sustainable Growth

Values based growth you can be proud of

05

## Medanta is well placed to deliver sustainable growth...

...while maintaining its core values of patient centric care and clinical leadership and quality

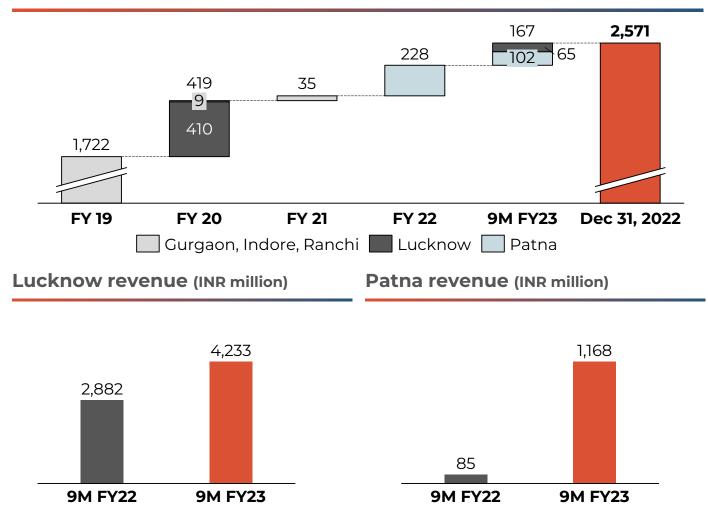


In existing and new hospitals

## Ramp-up of developing hospitals to drive near term growth

Well positioned to drive near term growth, benefitting from investments made till date

- Operational bed addition of 849 beds (i.e. 33% of the capacity) from FY19 to December 2022
- Strong operational and financial performance in Lucknow with EBITDA break-even in its first full year of operations
- Patna unit started IPD admissions in January 2022 and has reported positive EBITDA in Q3 FY2023
- Success of Lucknow and Patna units validates Medanta's Model of Care and showcases our ability to deliver at scale across different geographies



#### Number of installed beds



## Medanta remains the preferred destination for clinical talent



#### Significant additions in senior clinicians across all units

#### Gurugram



Dr. Randeep Guleria Chairman-Institute of Internal Medicine, Respiratory & Sleep Medicine **Director - Medical Education** 



Dr. Puneet Ahluwalia Director & Head, Uro-Oncology & Robotic Surgery



Dr. Praveen Khilnani Chairman - Pediatrics, Pediatric **Pulmonology and Pediatric Critical** care

Dr. Gagan Gautam

Dr. Gopal Sharma

Consultant - Uro Oncology & Robotic

Surgery

Dr. Rajiv Uttam

Director & HOD Pediatrics, PICU &

Pediatric ER





Dr. Neelam Vinay Director - Obstetrics & Gynecology



Dr. Saif N Shah **Director - Orthopedics** 



Dr. Aneesh Srivastava Director - Urology and Renal Transplant



Dr. Harshvardhan Atreya

Director - Medical and Haemato

Dr. Anshul Gupta Director - Haemato oncology & Bone



Marrow Transplant



Dr. Rajiv Ranjan Prasad **Director - Radiation Oncology** 

Cardiology



New Specialty added in the unit

Dr. Kishore Director - Critical Care



Patna

Dr. Sundeep Kumar Associate Director - Surgical Oncology,

Dr. Shaheen Ahmad Associate Director, Interventional G.I. & Gynecology

50 Associate Consultants and above additions\*

Associate Consultant and above additions\*

Lucknow

Associate Consultant and above additions\*

## Women and Children Institute launched in Gurgaon and Lucknow

Obstetrics, neonatology and general and super speciality paediatrics now available in Medanta



Medanta Gurugram launched Institute of Women and Children in February 2023

Headed by Dr. Praveen Khilnani, a pioneer of pediatric critical care in India with over four decades of experience, the Institute is a center of excellence for gynecological and obstetrics, and neonatal and pediatric care

Dr. Khilnani will be supported by eminent pediatric critical care specialist Dr. Rajiv Uttam and high-risk obstetrics and gynecology expert Dr. Preeti Rastogi

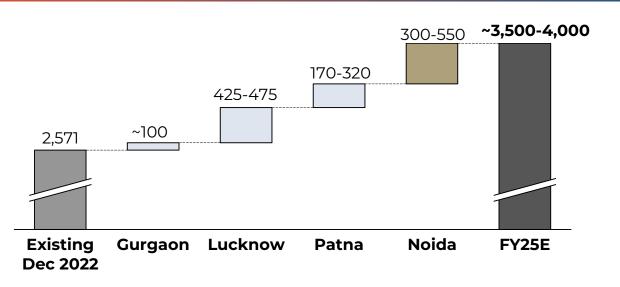


Medanta Lucknow launched Mother and Child care in April 2022 led by Dr. Neelam Vinay and team to offer comprehensive bouquet of child care services

## **On-going expansion projects on track for FY 2025**

Additional bed additions will drive long term sustainable growth

#### Planned growth in number of installed beds



- Planned bed addition of ~1,000-1,500 beds in next two-three years from existing hospitals (including Noida)
- ~700 beds i.e. ~70% of the planned bed addition will be at existing hospitals; resulting in lower capex / bed
- Floor area of 100K+ sq. meter; along with additional land bank of 13 acres available at Gurugram for ancillary services

#### Noida construction on track



- Construction started in September 2022
- Excavation and foundation work complete 100% and 60% respectively
- Hospital to commence operations with 300 beds in FY25

nedant

## New asset light hospital partnership in Indore

Capitalizing on existing brand and growing market in Indore

#### Proposed hospital design



#### About the project

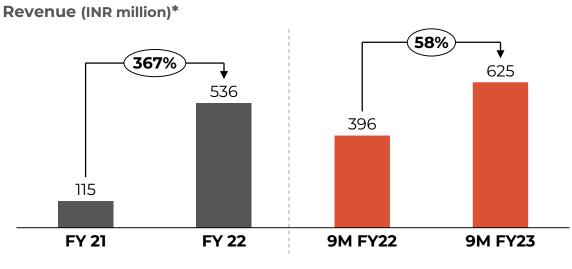
- Site identified in prominent location on MR 10 road
- O&M project with partner building 'warm shell'
- Total operational area of ~5 lakh sq. ft.
- Plan to build 300 beds including 100+ critical care beds
- State of the art infrastructure with:
  - 15 OTs and cath labs
  - Dedicated chemotherapy and endoscopy suite
  - Radiation therapy facilities
- Will cover all major super specialties
- Expected start in FY2027

## Ensuring continuity of care by extending services outside hospitals



#### Taking the care to the patient not just bringing the patient to the care

#### **Growth in OPD Pharmacy**



#### **RWA and clinic network**

- 6 clinics covering 4 cities
- 30+ neighborhood primary care clinics in Gurgaon and Delhi
- Footfall of 1 lakh+ patients in FY 23 YTD Dec-22
- New Mediclinic (larger format 9,000 sq. ft.) inaugurated in Gurgaon in November 2022

#### Medanta Labs

- Started in January 2023
- Plan to expand presence in states with existing hospital labs in first phase
- ~8 collection centers already set up with plan to set up 25 in FY 23
- Scale up to over 10+ labs and 125+ collection centers in next phase

#### Homecare



- Services available in Gurgaon, Lucknow and Patna
- Offerings include critical care nursing, stroke rehabilitation, nursing at home, physiotherapy, doctor visits, medical equipment rental and medicine delivery
- ~4,000 nursing visits in the 9 months ending December 31, 2022
- Round the clock support through 24x7 customer support

## Aligning strategy with values to deliver positive results for all stakeholders

Growth you can be proud of

- Deliver the highest end of patient centric care by embracing the sickest patients and treating the most complex cases
- Maintain our leadership and quality by strengthening our already exceptional clinical talent by adding new doctors and new services
- Drive innovation, collaboration and learning through digital and technology improvements which improve ease of access and efficiency of care to our patients
- Maintain the courage and integrity to always do what is right and work in the best interests of our patients, our employees, our investors and our community. We continue our bed build out and deliver our 'Medanta Model of Care' to those communities where healthcare services remain underpenetrated





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## **Annexure: Abbreviations and Definitions**

#### Abbreviations

- INR : Indian Rupee
- NABH : National Accreditation Board for Hospitals & Healthcare Providers
- NABL : National Accreditation Board for Testing and Calibration Laboratories
- JCI : Joint Commission International
- OPD : Out-Patient Department
- IPD : In Patient Department
- ICU : Intensive Care Unit
- Mn : Million
- ARPOB : Average Revenue Per Occupied Bed
- ALOS: Average Length of Stay
- EBITDA: EBITDA represents Profit before tax after adding back finance costs and depreciation and amortization of the relevant year/period
- EBITDA Margin : EBITDA divided by Total Income in percentage
- PAT : Profit After Tax
- NCR : National Capital Region

#### Definitions

- Bed Capacity / Installed Beds : Total Bed available in the hospital (including census (bed available for mid-night occupancy) and non-census beds (all other bed available other than census beds, i.e., day-care beds).
- Occupied beds : Total Count of patients at midnight at each day
- Average Occupancy Levels : (Total Occupied beds/Total census beds) i.e. Excluding day Care bed, Emergency, Dialysis beds, Pre & post catherization & Observation room
- ICU Beds: No of ICU Beds available in the hospital out of census beds
- Total Income : Revenue from Operations + Other Income
- ARPOB : Income from Health Care Services excluding Pharmacy and Other Income revenue divided by occupied bed days
- ALOS : Average number of days spent by admitted inpatients



## **Contact us**

#### About Medanta

Founded by Dr. Naresh Trehan, a world-renowned cardiovascular and cardiothoracic surgeon who has been awarded the prestigious Padma Bhushan and the Padma Shri, the third- and fourth-highest civilian awards in India, and the Dr. B.C. Roy Award in recognition of his distinguished contribution to medicine.

Global Health Limited (the "Company") is one of the largest private multi-specialty tertiary care providers operating in the North and East regions of India, with key specialties cardiac science, neurosciences, oncology, digestive and hepatobiliary sciences, orthopedics, liver transplant, and kidney and urology, according to the report titled "An assessment of the healthcare delivery market in India, September 2022" by CRISIL Limited.

Under the "Medanta" brand, the Company has a network of five hospitals currently in operation (Gurugram, Indore, Ranchi, Lucknow, and Patna). Spanning an area of 4.7 million sq. ft., its operational hospitals have 2,571 installed beds as on December 31, 2022. It also has one hospital under-construction in Noida. The Company provides healthcare services in over 30 medical specialties and engages over 1,400+ doctors led by highly experienced department heads.

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## For further information, please visit our website:

https://www.medanta.org/